PrintMate

Quick guide: printing from your phone

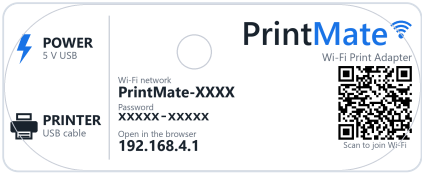
With the PrintMate app on Android. Invoices print on the Epson printer in the vehicle, and the phone stays online on mobile data.

1 · Print button
Print from your billing app

2 · Share
Share a PDF from WhatsApp or email

✓ Set up once on each phone

1. **Install the app.** Open **tech.padnova.biz/printMate/printMate.apk** in Chrome on the phone (or scan the code on the right) while the phone has internet. Tap **Download**, then **Open** and **Install**. If Android asks, allow installing from this source, and tap **Install anyway** if Play Protect doesn't recognise the app.
2. **Open PrintMate** and tap **Allow** when it asks to send notifications. This is needed for printing from your billing app.
3. Tap **Scan the label** and point the camera at the code on top of your PrintMate. Allow **nearby devices** and the connection to **PrintMate-xxxx** when Android asks.
4. After a few seconds the print page appears: the phone is set up. Next time, the app connects by itself.



Scan to download the app

PrintMate must be powered (its light is on) and the phone close to it. Each PrintMate has its own label; if the phone moves to another vehicle, tap **Change** at the top right and scan that vehicle's label.

1 Print from your billing app (Print button)

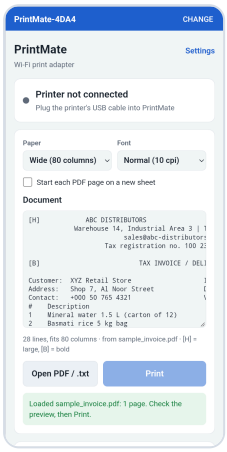
1. In your billing app, open the invoice and tap **Print**.
2. At the top of the print screen, choose the printer **PrintMate-xxxx**. The first time, tap **All printers** to find it, then **OK** on Android's "Use PrintMate?" message.
3. Tap the round **print** button.
4. A notification appears: **Ready to print on PrintMate**. Tap it.
5. The PrintMate app opens with the invoice. Check the preview and tap **Print**.

Good to know

- Android remembers PrintMate as the printer, so step 2 is usually already done.
- The paper size on Android's print screen doesn't matter: PrintMate lays the invoice out for the dot-matrix printer.
- No notification? Pull down the notification shade. If it still isn't there, turn on notifications for PrintMate in the phone's **Settings** → **Apps** → **PrintMate**.
- PrintMate not in the printer list? Turn it on in **Settings** → **Printing** (on some phones under **Connected devices**).

2 Share a PDF (WhatsApp, email, Files)

1. In WhatsApp, **long-press the PDF** in the chat and tap **Share**. From an opened PDF or an email, use ⋮ → **Share**.
2. Choose **PrintMate** in the list of apps (scroll, or tap **More**, if it isn't shown).
3. The app opens, connects and shows the document. Check the preview and tap **Print**.



An invoice in the PrintMate app

On the print page

- **Paper:** Narrow (50 columns) for compact printers such as the LQ-50, Wide (80 columns) for standard ones.
- **Font:** Normal, Elite to fit more, Condensed for wide invoices. If a line doesn't fit, the hint under the preview says so; try a narrower font.
- The preview can't be changed: the invoice prints exactly as it came.
- PDFs made by billing software print well. Scanned documents and photos of documents contain no text and can't be printed.
- **Print test page** checks the printer and cable.

! The light on PrintMate

Light	Meaning
Blue	Ready; no phone and no printer connected
White	A phone is connected; no printer yet
Green	Printer connected and ready (flashing: printing)
Amber	Printer out of paper or offline: load paper, press Online
Red	Printer error, or the print failed: check the printer and cable

? If something doesn't work

Problem	What to do
The app says it couldn't connect	Check PrintMate's light is on and you are close to it, then tap **Try again**. Allow Android's connection prompt.
"Printer not connected" on the print page	Switch the printer on and check the cable is in the socket marked **PRINTER** on the label.
The light is off	Check the USB power in the socket marked **POWER**; try another charger.

tech.padnova.biz/printmate.html
Help, the full user manual and the app

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WhatsApp, for help with your PrintMate